Directorate of School Education - Uttarakhand,

Nanoorkhera, Raipur,

Dehradun, Uttarakhand.

Website: www.gov.ua.nic.in/schooleducation

TENDER NOTICE NO /ICT/7(8)/...../2010-11

LAST DATE & TIME OF SUBMISSION OF BIDS:	07 March, 2011, 11.00 AM
Prebid:	21 February, 2011 at 11:30 AM
DATE & TIME OF OPENING OF BIDS:	
Technical Bid :	07 March, 2011, at 01:00 PM
Financial Bid :	08 March 2011, at 11:30 AM

Address at which the tenders are to be submitted:

Director, School Education, Uttarakhand, (ICT Cell), Nanoorkhera, Dehradun, Uttarakhand. 248 001

Bid Document

Serial No

Issued To

Application Fee - Rs. 2000/-VAT (12.5%) - Rs. 250/-

(Non refundable)

Signature

Tender Document – Supply of Computer Hardware and other Equipments for 100 Schools of Uttarakhand under 'ICT in Schools Scheme'

<u>Part - I</u>

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Directorate of School Education Uttarakhand, Nanoorkhera, Raipur, Dehradun, Uttarakhand. Tender to Supply Computer Hardware and other Equipments for 100 Schools of Uttarakhand under 'ICT in Schools Scheme' Part – I

Tender Invitation

Sealed tenders are invited for supply and installation of Computer and other equipments with Switch & Networking in 100 Schools of the State of Uttarakhand under the 'ICT in Schools Scheme' on behalf of H.E. the Governor of Uttarakhand from **OEMs or Registered and Nominated National Distributors of OEMs** registered under Companies Act at **Directorate**, **School Education – Uttarakhand**, **Nanoorkhera**, **Raipur**, **Dehradun**. Detailed Terms and Conditions of the tender along with the application form are herewith attached.

- 1. Application fee for the tender document is Rs. 2000/- (`Two Thousand) and VAT (12.5%) ` 250/- (`Two Hundred and Fifty only).
- 3. Tenderers can download the tender document from <u>www.gov.ua.nic.in/schooleducation</u> under Announcements column or get it from ICT Cell of the Directorate, School Education Uttarakhand, Nanoorkhera, Dehradun. Application fee ` 2000/- and ` 250/- will compulsorily be submitted separately with the tender document in the form of Demand Draft payable at State Bank Of India, Dehradun, favoring the Director, School Education Uttarakhand, Nanoorkhera, Dehradun.
- 4. Prebid for the above tender will be held on 21st February, 2011 at 11:30 AM at the Conference Hall, Sarv Shiksha Abhiyan- Uttarakhand, Nanoorkhera, Raipur, Uttarakhand.
- The 'Technical Bid' will be opened by the 'Technical and Purchase Committees' headed by the Director, School Education – Uttarakhand in the Meeting hall of the Directorate, School Education – Uttarakhand, Nanoorkhera, Dehradun in the presence of the Tenderers or their Agents on 07th March, 2011 at 01:00 PM.
- 6. The 'Financial Bid' will be opened by the 'Technical and Purchase Committees' headed by the Director, School Education Uttarakhand on 08th March, 2011 at 11:30 AM. Tenderers, who will qualify the 'Technical Bid' or their authorised agents, can also participate in the Finacial Bid.

Detailed Terms and Conditions of the Tender to Supply Computer Hardware and other Equipments for 100 Schools of Uttarakhand under 'ICT in Schools Scheme'

Scope of Work - Detailed Technical Specifications:

SN	Name of Item	Particulars of hardware	Configu	ration	Earnest Money (In Rupees)	
1)	Desktop Cor	mputer: -			Rs	
-	a)	CPU	Core i3-530 (2.93GF OF AMD PHENOM II X4 965 -	2	8,50,000/-	
-	b)	Chipset	Intel H55 Chip	set or Higher DR	-	
	C)	Memory	4GB - DDR3			
	d)	LAN	Gigabit L	AN Port		
	e)	VIDEO	Intel HD g Of INTEGRATED ATI 7 SERIES	2		
-	f)	Hard Disk Drive	250 GB 7200 rpm serial ATA			
-	g)	Monitor	Min 17" TFT Digital Color M			
	h)	Keyboard	Minimum 104 Keys			
	i)	Mouse	Optical Mouse			
	j)	Bays	4 Nos. (2 Nos. 5.25 Inches fo and 2 Nos. 3.5 inches for Ha			
	k)	Ports	6 USB Ports (with at least 2 i microphone and headpho	<i>,</i> .		
	l)	Cabinet	Micro Tower ATX / Mini/Des	sktop		
	m)	DVD RW	8x or better DVD RW			
	n)	Operating System & Office	WINDC M S software (Windows 7 in PIL Programm Any Flavour of Linux with	with MS Office) required ne of Microsoft	-	
-	O)	Power Management	with Open Screen Blanking, Hard Disk in Power On, Set up Passwo Surge protected.	and System Idle Mode	-	
	p)	Computer Speakers	5w rms 1+1 Multimedia Speakers, Power Source- AC220V-50Hz or Higher			
[q)	Antivirus	Preloaded			
	b) Switch & I	Networking With केसिंग	Item	Nos.		
	Cabling		(1) 16 Port Switch 1000 MBPS	1		
			(2) I/O Box (CAT 6)	10	1	
			(3) Pach Panel (CAT 6)	1		
			(4) Wire Roll (250 MHz CAT 6)	700 Mtrs. Maximum		

		(5) 6 U Rack	1			
		(6) 3 Mtr. Patch Card (CAT 6)	10			
		(7) 1 Mtr. Patch Card (CAT 6)	10			
	c) UPS	650 VA, 30 Min. Backup, Ba 140V to 280V, Output V-230	5			
	d) Laser Printer	20 PPM or higher				
		DLP Technology				
	D.L.P. Projector with projection screen	2400 ANSI Lumens	2400 ANSI Lumens			
		XGA Technology	XGA Technology			
2)		Contrast Ratio : - 2200:01:00	Rs 90,000/-			
,		Lamp Life: - 4000 hrs.				
		Projector Screen: Mat finish Tripod (Folding), Size: 4' X 6'				
3)	Scanner	Entry Level Flat bed Scanne	er A4 Size	Rs 20,000/-		
4)	Web Camera	Sensor : HD CMOS Image Se Video Resolution : 1280 X 72 Picture Resolution : 5 MP w higher Frame Rate : 30 fps or higher (Minimum specifications)	20 Pixels or higher ith interpolation or	Rs 15,000/-		

(NOTE: GROUPING UNDER ITEM NUMBER 1 IS INDICATIVE IN NATURE FINAL DECISION WILL BE TAKEN AFTER PREBID)

List of Schools and equipments to be supplied

				No. of Equipments							
SI.	District	Block	Name of School	Desktop with Windows 7 & MS Office (under PIL)	Desktop with OS Linux & Open Office	Printer	Web Camera	Switch & Networking with Cabling	D.L. Projector With Projection Screen	Scanner	SdN
1	Dehradun	Chakrata	G.I.C. Chakrata	8	2	1	1	1 job	1	1	10
2	Dehradun	Chakrata	G.I.C., Tyuni	8	2	1	1	1 job	1	1	10
3	Dehradun	Kalsi	G.I.C., Kalsi	8	2	1	1	1 job	1	1	10
4	Dehradun	Kalsi	G.I.C., Nagthat	8	2	1	1	1 job	1	1	10
5	Dehradun	Kalsi	G.I.C. Lakhwar	8	2	1	1	1 job	1	1	10
6	Dehradun	Kalsi	G.I.C., Sahiya	8	2	1	1	1 job	1	1	10
7	Dehradun	Doiwala	GIC, Ranipokhari	8	2	1	1	1 job	1	1	10
8	Dehradun	Doiwala	GIC Dudhali	8	2	1	1	1 job	1	1	10
9	Dehradun	Raipur	GGIC Rajpur Road	8	2	1	1	1 job	1	1	10
10	Dehradun	Vikas Nagar	GIC, Harbartpur	8	2	1	1	1 job	1	1	10
11	Tehri	Bhilangana	G.I.C., Ghumetidhar	8	2	1	1	1 job	1	1	10
12	Tehri	Bhilangana	G.I.C., Chamiyala	8	2	1	1	1 job	1	1	10
13	Tehri	Jaunpur	G.I.C., Thatyur	8	2	1	1	1 job	1	1	10
14	Tehri	Jaunpur	G.I.C., Nainbagh	8	2	1	1	1 job	1	1	10
15	Tehri	Jaunpur	G.I.C., kemptifall	8	2	1	1	1 job	1	1	10
16	Tehri	Narendra Nagar	G.I.C., Narendra nagar	8	2	1	1	1 job	1	1	10
17	Tehri	Narendra Nagar	G.I.C. Fakot	8	2	1	1	1 job	1	1	10
18	Tehri	Pratap Nagar	G.I.C., Lambgaon	8	2	1	1	1 job	1	1	10
19	Tehri	Pratap Nagar	G.I.C. Tolisain, Mukhem	8	2	1	1	1 job	1	1	10
20	Tehri	Thauldhar	G.I.C., Kamand	8	2	1	1	1 job	1	1	10
21	Tehri	Thauldhar	G.I.C., Chham	8	2	1	1	1 job	1	1	10
22	Tehri	Chamba	GGIC, Chamba	8	2	1	1	1 job	1	1	10
23	Tehri	Kirtinagar	GIC, Kirtinagar	8	2	1	1	1 job	1	1	10
24	Tehri	Jakhanidhar	GIC, Jakhanidhar	8	2	1	1	1 job	1	1	10
25	Uttarkashi	Chinyalisaud	G.I.C. Chinyalisaud	8	2	1	1	1 job	1	1	10
26	Uttarkashi	Chinyalisaud	G.I.C., Jogath	8	2	1	1	1 job	1	1	10
27	Uttarkashi	Purola	G.I.C., Purola	8	2	1	1	1 job	1	1	10
28	Uttarkashi	Purola	GIC, Moltadi	8	2	1	1	1 job	1	1	10
29	Uttarkashi	Purola	G.I.C. Gudiyatgaon	8	2	1	1	1 job	1	1	10
30	Uttarkashi	Naugaon	G.I.C., Naugaon	8	2	1	1	1 job	1	1	10
31	Uttarkashi	Naugaon	G.I.C., Damta	8	2	1	1	1 job	1	1	10
32	Uttarkashi	Naugaon	G.I.C., Badkot	8	2	1	1	1 job	1	1	10
33	Uttarkashi	Mori	G.I.C. Tikochi	8	2	1	1	1 job	1	1	10

				No. of Equipments							
SI.	District	Block	Name of School	Desktop with Windows 7 & MS Office (under PIL)	Desktop with OS Linux & Open Office	Printer	Web Camera	Switch & Networking with Cabling	D.L. Projector With Projection Screen	Scanner	SdN
34	Uttarkashi	Mori	G.I.C. Aarakot	8	2	1	1	1 job	1	1	10
35	Uttarkashi	Mori	GIC, Mori	8	2	1	1	1 job	1	1	10
36	Uttarkashi	Bhatwadi	G.I.C., Bhatwari	8	2	1	1	1 job	1	1	10
37	Uttarkashi	Dunda	G.I.C. Matli	8	2	1	1	1 job	1	1	10
38	Uttarkashi	Dunda	GIC, Dunda	8	2	1	1	1 job	1	1	10
39	Pauri	Ekeshwar	R.G.N.V. Santudhar	8	2	1	1	1 job	1	1	10
40	Pauri	Nainidanda	G.I.C. Dhumakot	8	2	1	1	1 job	1	1	10
41	Pauri	Kot	GIC, Kot	8	2	1	1	1 job	1	1	10
42	Pauri	Beeronkhal	GIC, Beeronkhal	8	2	1	1	1 job	1	1	10
43	Pauri	Yamkeshwar	GIC, Bhrigukhal	8	2	1	1	1 job	1	1	10
44	Chamoli	Karn Prayag	G.G.I.C., Gauchar	8	2	1	1	1 job	1	1	10
45	Chamoli	Pokhari	G.I.C., Nagnath Pokhari	8	2	1	1	1 job	1	1	10
46	Chamoli	Joshimath	GGIC, Joshimath	8	2	1	1	1 job	1	1	10
47	Chamoli	Ghat	GIC, Ghat	8	2	1	1	1 job	1	1	10
48	Chamoli	Narayanbagad	GGIC, Narayanbagad	8	2	1	1	1 job	1	1	10
49	Rudrprayag	Ukhimath	G.I.C., Guptkashi	8	2	1	1	1 job	1	1	10
50	Rudrprayag	Agastyamuni	G.G.I.C., Agastyamuni	8	2	1	1	1 job	1	1	10
51	Rudrprayag	Jakholi	GIC, Tilaknagar	8	2	1	1	1 job	1	1	10
-	Rudrprayag	Agastyamuni	GIC, Ratuda	8	2	1	1	1 job	1	1	10
53	Haridwar	Bahadrabad	G.I.C., BHEL	8	2	1	1	1 job	1	1	10
54	Haridwar	Bahadrabad	GIC, Laldhang	8	2	1	1	1 job	1	1	10
55	Haridwar	Bahadrabad	G.I.C. Salempur Mahmood	8	2	1	1	1 job	1	1	10
	Haridwar	Narsan	G.G.I.C., Manglore	8	2	1	1	1 job	1	1	10
57	Haridwar	Narsan	G.G.I.C., Jhabreda	8	2	1	1	1 job	1	1	10
58	Haridwar	Narsan	GIC, Landhora	8	2	1	1	1 job	1	1	10
59	Haridwar	Narsan	R.G.N.V. Landhora	8	2	1	1	1 job	1	1	10
60	Haridwar	Roorkee	G.I.C., Imlikhera	8	2	1	1	1 job	1	1	10
61	Haridwar	Roorkee	G.I.C., Roorkee	8	2	1	1	1 job	1	1	10
	Haridwar	Roorkee	G.G.I.C., Roorkee	8	2	1	1	1 job	1	1	10
63	Haridwar	Bhagwanpur	G.G.I.C., Iqbalpur	8	2	1	1	1 job	1	1	10
64	Haridwar	Bhagwanpur	G.G.I.C., Sikrauda	8	2	1	1	1 job	1	1	10
65	Haridwar	Laksar	G.I.C., Mundakheda, kalan	8	2	1	1	1 job	1	1	10
66	Haridwar	Laksar	G.I.C., Bhogpur	8	2	1	1	1 job	1	1	10
67	Haridwar	Khanpur	G.H.S.S., Govardhanpur	8	2	1	1	1 job	1	1	10
68	Haridwar	Khanpur	G.H.S. Chandrapuri kalan	8	2	1	1	1 job	1	1	10

				No. of Equipments							
SI.	District	Block	Name of School	Desktop with Windows 7 & MS Office (under PIL)	Desktop with OS Linux & Open Office	Printer	Web Camera	Switch & Networking with Cabling	D.L. Projector With Projection Screen	Scanner	SdN
69	Nainital	Kotabagh	R.G.N.V. Kotabag	8	2	1	1	1 job	1	1	10
70	Nainital	Kotabagh	GGIC Kotabagh	8	2	1	1	1 job	1	1	10
71	Nainital	Bhimtal	G.G.I.C., Bhimtal	8	2	1	1	1 job	1	1	10
72	Nainital	Haldwani	GIC Haripur Jaman Singh	8	2	1	1	1 job	1	1	10
73	Nainital	Haldwani	GIC Lamachaud	8	2	1	1	1 job	1	1	10
74	Champawat	Lohaghat	G.I.C., Kimtoli	8	2	1	1	1 job	1	1	10
75	Champawat	Lohaghat	GIC, Lohaghat	8	2	1	1	1 job	1	1	10
76	Champawat	Pati	GIC, Pati	8	2	1	1	1 job	1	1	10
77	Champawat	Champawat	GGIC, Champawat	8	2	1	1	1 job	1	1	10
78	U.S. Nagar	Bazpur	G.G.I.C., Bazpur	8	2	1	1	1 job	1	1	10
79	U.S. Nagar	Bazpur	G.I.C., Barhani	8	2	1	1	1 job	1	1	10
80	U.S. Nagar	Sitarganj	G.G.I.C., Sitarganj	8	2	1	1	1 job	1	1	10
81	U.S. Nagar	Jaspur	GGIC Jaspur	8	2	1	1	1 job	1	1	10
82	U.S. Nagar	Kashipur	GIC, Pratappur, Kashipur	8	2	1	1	1 job	1	1	10
83	U.S. Nagar	Rudrapur	GGIC, Pantnagar	8	2	1	1	1 job	1	1	10
84	Almora	Dholadevi	G.I.C., Danya	8	2	1	1	1 job	1	1	10
85	Almora	Dholadevi	G.I.C. Pali Gaon	8	2	1	1	1 job	1	1	10
86	Almora	Bhikyasain	R.G.N.V. Chaunalia	8	2	1	1	1 job	1	1	10
87	Almora	Hawalbagh	G.I.C., Hawalbagh	8	2	1	1	1 job	1	1	10
88	Almora	Dwarahat	GIC Dwarahat	8	2	1	1	1 job	1	1	10
89	Almora	Chaukhutiya	GGIC, Chaukhutiya	8	2	1	1	1 job	1	1	10
90	Almora	Lamgada	GIC, Lamgada	8	2	1	1	1 job	1	1	10
91	Bageshwar	Bageshwar	G.I.C, Mandalsera	8	2	1	1	1 job	1	1	10
92	Bageshwar	Bageshwar	GIC Bageshwar	8	2	1	1	1 job	1	1	10
93	Bageshwar	Garud	G.I.C. Kausani	8	2	1	1	1 job	1	1	10
94	Bageshwar	Kapkot	GIC Kapkot	8	2	1	1	1 job	1	1	10
95	Pithoragarh	Gangolihat	R.G.N.V. Gangolihat	8	2	1	1	1 job	1	1	10
96	Pithoragarh	Vinn	G.G.I.C., Pithoragarh	8	2	1	1	1 job	1	1	10
97	Pithoragarh	Munsyari	G.I.C., Munsyari	8	2	1	1	1 job	1	1	10
98	Pithoragarh	Munakot	GGIC, Munakot	8	2	1	1	1 job	1	1	10
99	Pithoragarh	Kanalichina	GIC, Kanalichina	8	2	1	1	1 job	1	1	10
100	Pithoragarh	Berinag	GIC, Berinag	8	2	1	1	1 job	1	1	10
		Total		800	200	100	100	100	100	100	1000

I. Instructions Regarding the Equipments:

- Tenderers bidding for Desktop Computers will compulsorily have to submit tenders for Total Numbers of Desktop Computers for all 100 schools (1000 Desktops) and provide the OS (Windows and Linux) and Office (MS Office and Open Office) software as described in the technical specifications.
- Tenderers bidding for Item No 1 (as described under the Scope of Work: Detailed Technical Specifications) will have to submit tender for a) Desktop Computers, b) Work of 'Switch & Networking with Casing Cabling, c) UPS and d) Printer.
 (NOTE: GROUPING UNDER ITEM NUMBER 1 IS INDICATIVE IN NATURE FINAL DECISION WILL BE TAKEN AFTER PREBID).
- 3. Registered and Nominated National Distributors of OEM will have to submit the certificate of Registration and Nomination as National Distributor issued by an OEM of concerned equipment. They also have to submit the certificate of Registration under Companies Act.
- 4. In the work of Switch & Networking the bidder will use the items and equipments manufactured by an ISO Certified Manufacturer. For assurance of the supplied items and equipments by the ISO Certified Manufacturer the bidder will provide a certificate issued by the Manufacturer.
- Selection of Bidders (Lowest One) will be finalized on the basis of 'Total Cost of the Tender' given in the 'Financial Bid'. The bidders will have to give rates and total cost (Separately for each equipment) as in the format given in 'Financial Bid' (Annexure B).
- 6. The bidders participating for Item Number 1 (for a) Desktop Computers, b) Work of 'Switch & Networking with Casing Cabling, c) UPS and d) Printer) will have to give rates separately as in the format given in 'Financial Bid' (Annexure B). The Selection of Bidders (Lowest One) for 'Item number 1 i.e. a) Desktop Computers, b) Work of 'Switch & Networking with Casing Cabling, c) UPS and d) Printer' will be compared on the basis of 'Total Cost of the Tender' given in the 'Financial Bid' by the Bidders.
- 7. All the successful bidders for various equipments will have supply and install their equipments in the schools and receive the 'Final Acceptance Certificate' from the Principal of the concerned school.
- 8. All the softwares are required to be supplied along with their licenses. Successful bidder would provide the desktops after installing the Operating System and Office (MS Office with OS Windows 7 under 'PIL Programme of Microsoft' and Open Office with Any flavor of OS Linux) with support of Five Years.
- 9. Licenses of all hardware and software should be in the name of 'Director, School Education Uttarakhand'.
- 10. Any assembled/duplicate equipment will not be accepted. In case of any assembled/duplicate equipment supplied, the bidder will be black listed for future and debarred to do any business with the department in future and his/her Security Money/Performance Guarantee will be forfeited.
- 11. The successful bidder will have to provide a certificate (Annexure E) issued by the Principal of each school regarding the supply, installation and functioning of all equipments (including the functioning of switch and networking) in the school before asking for the payment.

- 12. Registered and Nominated National Distributors of OEMs will have to submit the **Certificate issued by the concerned OEM** certifying that the OEM will assure the service support and quality of the equipments.
- 13. To ensure the quality of equipments, there will be the provision for third party inspection. If the department receives any report against the quality of equipments, provisions made by the department for penalty and any other legal actions will be accepted by the concerned bidder/supplier.

II. Warranty:

- 1. OEMs/Registered and Nominated National Distributors of OEMs will have to assure the service support for equipments supplied by them at least at Region Level i.e. one each in Garhwal and Kumaun Region in the state. They will have to provide the list and details of their service centers to each school, DEOs, Addl. Directors Garhwal Mandal, Addl. Director Kumaun Mandal and Director, School Education-Uttarakhand, Dehradun. In case any OEM/Registered and Nominated National Distributor of OEM does not have such service centers at the time of submitting the tender, he/she will have to submit a notarized affidavit ensuring that he/she (The Bidder) will establish service centers at region level in the state of Uttarakhand within the 60 (Sixty) days from the date of Agreement/work order/MOU. If the Bidder will not be able to establish the service centers in each region of the state of Uttarakhand, the firm will be black listed for future and the Performance Guarantee of the firm will be forfeited.
- 2. The successful bidder will have to provide onsite warranty for 5 years on all equipments (including UPS Batteries and DLP Projector Lamp) supplied and established by him/her.
- 3. The successful bidder will also provide warranty for 5 years on all the equipments used for the work of 'Switch & Networking.
- 4. The meaning of warranty would be as following:

"The vendor shall provide to the department free maintenance service from the date of the installation of the equipment (including UPS Batteries and DLP Projector Lamp) which shall include preventive maintenance, repair/ replacement and free provision of spares, parts, kits, equipments excluding consumables as and when necessary from the date of satisfactory commissioning of the equipment by the vendor and the satisfactory acceptance by the school."

The condition also applies towards system software and application packages delivered by the vendor along with the system.

III. Main Terms & Conditions of the tender:

- 1. The Director, School Education/Tender Committee reserves the right to negotiate and split the work orders to more than one firms.
- 2. A tender with any condition will be cancelled.
- 3. Only one application will be accepted from a tenderer. The tenderer can quote rates for different equipments in the same application form complying with all the terms and conditions for different equipments. Financial Bids for each unit (1. a) Desktops, b) Switch &

Networking, c) UPS and d) Printer, 2. DLP Projector, 3. Scanner and 4. Web Camera) should be kept in separate envelops duly labeled by the name of the Equipment/Work.

- 4. The tenderer will quote the rates of the equipments and the work of switch & networking in the given format in Annexure 'B' (Financial Bid). Price for Destination/ Transportation, Installation charges, Sales, Excise and other Taxes. 5 years' onsite warranty charges will be given separately Year wise.
- The tenderer will present the 'Technical Bid' in the Annexure A and 'Financial Bid' in the Annexure – B which are available in the Part – II of this document. The tenderer will put his/her signature under the seal of the company/firm on the every page of the 'Technical Bid' (Annexure – A) and 'Financial Bid' (Annexure – B).
- 6. 'Technical Bid' (**Annexure A**) and 'Financial Bid' (**Annexure B**) will be placed in different envelops.
- It is necessary to qualify the technical bid before comparing and evaluating the financial bid of the tenderers. Financial Bids (As per Annexure – B) will be compared and evaluated of only those tenderers who will qualify the 'Technical Bid'.
- 8. In work experience, the name of the state where work has been done and names and numbers of offices/organizations should be given as per the Format provided in the 'Technical Bid'.
- 9. Decision on the Price/Purchase preference will be taken by the Tender Committee under the Uttarakhand Procurement Rules 2008/related government order.
- 10. The Buyer has the right to 'Pre Dispatch Delivery System Inspection (PDI) of the equipments' supplied by the supplier. The last inspection will be done by the Buyer after the establishment of equipments in schools.
- 11. The successful bidder will be responsible to establish all the equipments in the selected schools.
- 12. The successful bidder will have to sign an MOU (Memorandum of Understanding) according to the rules on a Stamp Paper for Rs 100/- (Rs One Hundred) purchased in Uttarakhand. The person, who will sign the MOU will have to present 'Authorization Letter/Power of Attorney' from the concerned OEM/OEM registered and Nominated National Distributor.
- 13. In case of Pooling with one another, the concerned firms will be Black Listed and their Earnest Money shall be forfeited.
- 14. The prescribed format in the tender document will be used to submit the 'Technical Bid' and 'Financial Bid'.
- 15. The Tender committee will open the 'Financial Bid' of only those bidders who will qualify the 'Technical Bid'.
- 16. In any case or condition, if it would not be possible to open the Financial Bids on the pre decided date, the bidders who will qualify the 'Technical Bid' will be informed by the Tender committee about the next decided date of the opening of the 'Financial Bid'.
- 17. The Director, School Education-Uttarakhand, Nanoorkhera, Dehradun will release the Work Order to the successful bidder. Successful bidders will be informed regarding the date of Agreement/MOU/Release of Work Order on the date of final selection for the tender (Financial Bid). The successful bidder will have to sign the Agreement/MOU with The Director, School Education-Uttarakhand and receive the Work Orders at the Directorate,

School Education, Nanoorkhera, Raipur, Dehradun, Uttarakhand. The Successful bidders will have to submit the Security Money/Performance Guarantee before signing the Agreement/MOU/receiving the work order. If the successful bidder will not be able to sign the Agreement/MOU on the given date and time, his/her selection for the tender will be cancelled and the earnest money of the bidder will be forfeited.

- 18. 'Work/Supply Order' may be given to the successful bidder in parts and number of equipments can be reduced or increased.
- 19. Payment will be done by The Director, School Education-Uttarakhand. 80% Payment of the total cost of the tender will be made after (*within 30 days from the date of the completion of the work in the all schools*) the successful bidder will present a 'Final Acceptance Certificate' (Annexure E) issued by all the principals of the selected schools situated in the concerned District, expressing "No serious defect or problem has been noticed after the installation of all equipments and all equipments are working smoothly. The supplier has provided the contact details of his/her service center situated nearest to the school to resolve any complaint regarding the equipment is to be registered during the warranty period." The certificate should be duly counter signed by the DEO of the concerned district. Remaining 20% Payment will be made after 'Third Party Inspection' (within 90 days) regarding the quality of equipments and the receipt of the satisfactory report.
- 20. All disputes relating to this tender shall be presented before the Government of Uttarakhand for Arbitration and decision taken by the Government will be binding on both parties and cannot be challenged in any court.
- 21. In case of judicial dispute, the venue will be the court situated in Dehradun, Uttarakhand.
- 22. The Director, School Education Uttarakhand reserves the right to accept or reject the tender in full or part.
- 23. The Director, School Education Uttarakhand/Tender Committee reserves the right to negotiate and split the work orders to more than one firms.
- 24. If the successful bidder fails to fulfill the terms and conditions of the tender document, his/her security money will be forfeited and any of his/her claims will not be accepted.
- 25. The successful bidder will be paid after the deduction of TDS according to the prevailing rules.
- 26. The performance guarantee will be returned to the supplier after the completion of warranty period of all equipments supplied by him/her.

IV. Earnest Money, Security/Performance Guarantee & Tender Fee:

- 1. Earnest Money as described in the "Scope of Work : Detailed Technical Specifications" of this tender document will be deposited in the form of Demand Draft/Banker's Cheque/FDR/Bank Guarantee favoring The Director, School Education-Uttarakhand, Dehradun.
- 2. The envelope containing the earnest money should be labeled **'Earnest Money'** and it should also contain the Bank Draft of Tender Application Form.
- 3. Successful Bidder will have to deposit 08% of the cost of the Tender as Security/Performance Guarantee through Demand Draft/Banker's Cheque/ FDR/Bank Guarantee favouring the

Director, School Education-Uttarakhand, Dehradun. The Earnest Money deposited by the successful bidder will be returned after receiving the Performance Guarantee. The Security Money/Performance Guarantee will be returned after 5 years/completion of warranty period of the work and equipments.

- 4. Separate envelopes of Tender Fee containing the Demand Drafts of Tender Application Fee for 2000 (Rs. Two Thousand) and VAT (12.5%) Rs. 250/- (Rupees Two Hundred and Fifty) favouring the Director, School Education-Uttarakhand, Dehradun should be duly labeled as 'Tender Fee'. Both the envelopes will be kept in the envelop of 'Earnest Money'.
- 5. The envelope of Earners Money duly labeled as 'Earnest Money', will be kept in the envelope of 'Technical Bid'.
- 6. 'Performance Guarantee' will be returned if:
 - a. The bidder will complete the assigned work within the given time.
 - b. The bidder will complete the work according to the pre decided norms, quality of the equipments and work and Terms and conditions of the tender and Agreement.
 - c. The bidder will present the certificate issued by the Principals of the selected schools regarding the satisfactory installation and completion of the work by the bidder during the warranty period of 5 years duly recommended by the DEOs of the concerned districts at the Directorate of School Education, Nanoorkhera, Dehradun.

V. Technical Bid (Annexure – A):

- 1. Bidders who have ever been black listed by the departments and organizations of any State Government or Central Government; are not eligible to participate in this tender and such bids will be summarily rejected.
- 2. Bids containing Products of black listed companies will also be rejected.
- 3. Tender applications will be accepted only on the prescribed formats available at ICT Cell, Directorate of School Education, Nanoorkhera, Raipur, Dehradun or downloaded from www.gov.ua.nic.in/schooleducation under Announcements column. All the information should be clear and legible. Attachments should be attached in the order of serial numbers of the tender application form. Any point that is not related with the bidder should be struck out.
- 4. The Envelope of Technical Bid should be labeled **'Technical Bid' in Red Ink.**
- 5. The envelops of 'Technical Bid', 'Financial Bid' and 'Earnest Money' should be duly sealed and kept in a single duly sealed envelope.
- 6. Bidders will have to accept all the terms and conditions otherwise tender application will not be accepted.

Documents/Certificates to be submitted along with the Application for the Tender:

- 1. Registered and Nominated National Distributors of OEMs will have to submit the **Certificate of Registration and Nomination** issued by the concerned OEM issued in his/her favor on the Letter Head of the concerned OEM along with the Tender Application Form.
- 2. Registered and Nominated National Distributors of OEMs will have to submit the **Certificate issued by the concerned OEM** certifying that the Registered Distributor will assure the service support and quality of the equipments.

- 3. Registered and Nominated National Distributors of OEMs should attach a certificate of Registration under Companies Act.
- 4. In case any OEM/Registered and Nominated National Distributor of OEM does not have service centers at Region Level i.e. Garhwal and Kumaun Region, at the time of submitting the tender, he/she will have to submit a Notarized affidavit ensuring that he/she (The Bidder) will establish service centers at region level in the state of Uttarakhand within the 60 (Sixty) days from the date of Agreement/work order/MOU. If the Bidder will not be able to establish the service centers in each Region of the state of Uttarakhand within time, the firm will be black listed and the Security/Performance Guarantee of the firm will be forfeited.
- 5. Registered and Nominated National Distributors of OEMs will have to submit a certificate issued by the concerned OEM ensuring the service support and quality of the equipment by the OEM.
- 6. The person, who will sign the Tender Application Form, will have to submit Authorization Letter issued in his/her favor on the letter head of the OEMs or Registered and Nominated National Distributors of OEMs along with the tender application form.
- The person who participates in the Bid Opening will have to submit the Authorization Letter (Annexure – C) issued in his favour by **OEMs or Registered and Nominated National Distributors of OEMs** to attend the Opening of the Bid.
- The bidder will have to submit Annual Turn Over for the last two years (2008-09 and 2009-10) duly certified by a Registered Charted Accountant.

Minimum Turnover for each Item for One year should be as the following:

a)	Desktops, Networking, Printer & UPS -	: 500 Lacs
b)	DLP Projector	: 100 Lacs
c)	Scanner	: 10 Lacs
d)	Web camera	: 10 Lacs

- Bidders will have to attach the True copy (legible and duly attested) of the Income Tax Return (mentioning the Permanent Account Number) for the last two years (2008-09 and 2009-10). Duly attested photocopy of PAN card has to be attached.
- 10. Bidders will have to attach the work orders of Successful execution of similar supplies / works in any state of India.
- 11. Trade Tax/VAT Registration and Certificate of payment of the Taxes should be attached with the technical bid.
- 12. Bidders will have to submit an Affidavit duly attested by Notary which will contain the following description:
 - a. The bidder does not have any legal conflict with any of the Government Departments.
 - b. All the information given for the tender is right and just in all respects and any information that was supposed to be given has not been concealed. If any information has been kept concealed or misrepresented, the legal proceedings initiated by the department will be accepted by the bidder.
 - c. The bidder has neither been black listed in any state of India nor his/her earnest/security money been forfeited.

d. The companies/OEMs whose products will be supplied and installed by the bidder have neither been black listed in any state of India nor his/her earnest/security money been forfeited.

The value of the stamp will be according to the provisions of State Stamp Act. The bidder will be responsible to follow the provisions of State Stamp Act.

- 13. Bidders will have to attach the Balance Sheet of the past two Years (2008-09 and 2009-10).
- 14. Bidders will have to attach the duly signed 'Undertaking' (Annexure D) on the 'Non-Judicial Stamp Paper' of ` 100/- (One Hundred) in the given format.
- 15. All other documents/certificates are to be attached as given in the 'Technical Bid' (Annexure A).

VI. Financial Bid (Annexure – B):

- 'Rate of the Tender' should be given (Hand written or Typed) neatly and clearly both in Numerical Digits and in Words in the prescribed format (Annexure – B) duly attested and signed by the bidder with seal.
- 2. The envelope containing 'Financial Bid' should be labeled '**Financial Bid and Name of the Equipment/Work' in Red ink.**
- 3. Financial Bids for different equipments/works by a single bidder will be submitted in separate envelops duly labeled '**Name of the Equipment/Work' in Red ink.**
- 4. The decision taken by the committee shall be final.
- 5. Rate of the equipments for Destination/Transportation, Installation charges, Sales, Excise and other Taxes, 5 years' onsite warranty charges on all equipments (including UPS Batteries and DLP Projector Lamp) should be included in the 'Total Cost of Tender'.

VII. Provision of Penalty:

- 1. All equipments should be supplied and installed by the successful bidder in the selected schools within 60 (Sixty) days from the date of 'Purchase Order/Agreement'.
- 2. If the supplier (Successful Bidder) supplies less numbers of equipments than pre decided numbers of equipments, two times of the rate/price of the equipments not supplied by the bidder shall be deducted while making the final payment to the bidder.
- 3. Provision of Penalty, for supplying and installing the equipments including the work of 'Switch & Networking' **after 60 days** from the date of issuing of the 'Purchase Order', will be as follows:
 - a. 0.5 % of the Rate of the equipments supplied within 1 to 5 days (after 60 days from the date of issuing of the 'Purchase Order) shall be deducted while making the final payment to the supplier.
 - b. 1 % of the Rate of the equipments supplied within 6 to 15 days (after 60 days from the date of issuing of the 'Purchase Order) shall be deducted while making the final payment to the supplier.
 - c. 2 % of the Rate of the equipments supplied within 16 to 30 days (after 60 days from the date of issuing of the 'Purchase Order) shall be deducted while making the final payment to the supplier.

- d. In the condition of delay in the supply of equipments after 30 days (after 60 days from the date of issuing of the 'Purchase Order), security money of the supplier (Successful Bidder) shall be forfeited and the firm will be Black Listed.
- 4. Regarding any complaint about any equipment including Switch & Networking during the warranty period, the Second Party (The Supplier) will provide the Name, Address, Mobile Number and e-mail id of the service center situated in the region to the Principal of each school where equipments will be supplied and installed by him/her. In case of any complaint from any school regarding any equipment including switch & Networking, the Second Party (The Supplier) will have to resolve the problem within 6 (Six) working days (In case of school located in Hilly Region) and within 3 (Three) working days (in case of School located in Plain Region) from the date of receiving complaint from school through telephonic call or in written. If the Second Party (The Supplier) will not be able to resolve the problem within the time stated above, from the date of receiving complaint from any school, provision for penalty made by the department will be accepted by the Second Party (the Supplier).
- 5. The State Govt./The Director/Tender committee reserves the right to change any terms or condition of the tender at any moment of time.

(C.S. Gwal) Director School Education – Uttarakhand Dehradun

<u>Part – II</u> <u>Technical Bid</u> <u>Annexure – A</u>

- 1. Name of the Tenderer/Firm
- Details of Registration of OEM/Registered & Nominated National Distributor an OEM:
 a. Name & Address of the OEM/Registered & Nominated National Distributor an OEM

.....

b. Date of Registration and Nomination

(Attach the attested true copy of Registration and Nomination Certificate)

3. Details of Registration under Companies Act (of OEM/Registered & Nominated National Distributor an OEM):

a. Date & Number of Registration

(Attach the attested true copy of Registration Certificate)

- 4. Registered Address of the Tenderer/Firm
- 5. Phone Nos. Office Mob.
- 6. Year of Registration
- 7. Details of Registration/Incorporation
- 8. Details of Branches (Address and Telephone Numbers)
- 9. Details of Service Centers in Uttarakhand

(Attach List of the Centers with Address and Telephone Nos. / In case the successful bidder does not have service centers at Region Level, attach the Affidavit duly attested by Notary ensuring that the Successful bidder will ensure the availability of service centers at Region Level i.e. one each in Garhwal and Kumaun Regions within 60 days from the date of release of the work order/Agreement.)

10. Details of Service support and Quality of Equipments:

(In case of Registered & Nominated National Distributor of an OEM, attach the certificate issued by the concerned OEM ensuring the service support and quality of the equipment).

11. Permanent Account Number (PAN)

(Attach the Certificate of the Payment of Income Tax/Income Tax Return for last two years 2008-

09 & 2009-10 and attested photocopy of PAN Card)

12. Registration Number of Trade Tax/VAT

13. Registration Number of Central Sales Tax/Trade Tax/VAT

(Attach the Certificate of the payment of Trade Tax/VAT)

14. Turn Over for the last two years 2008-09 & 2009-10

(Attach the certificate issued by Charted Accountant and Balance Sheet for the last two years 2008-09 & 2009-10)

15. Details of the work done during the last three years (2007-08, 2008-09 & 2009-10)

Year	Name of the	Name of	Name	Contract	Details of	Rate/	Duration
	Government	the State	of the	No. and	Contract	Price of	of the
	Department or	(where	Office	Date		the	Contract
	Organization	work is				Contract	
	C C	done)					

Please attach a separate sheet if necessary.

16. Details of Earnest Money Deposit (In case one bidder submitting tender for more than one equipment/work, Earnest Money Deposit should be submitted separately for each equipment/work):-

Name of equipment/work.....

Demand Draft Number and Date

Amount Rupees

Name of the Bank and Branch

- 17. Details of the Price of the Tender Application Form :-
- a) i. Demand Draft Number for Application Fee and Date

ii. Amount Rupees

- iii. Name of the Bank and Branch
- b) i. Demand Draft Number for VAT Fee and Date

ii. Amount Rupees

iii. Name of the Bank and Branch

- 18. Attach the Notarized Affidavit stating as follows:
 - a. The Firm does not have any legal disputes with any Government Department of any state of India.
 - b. All the information given for the tender is right and just in all respects and any information that was supposed to be given has not been kept concealed. If any information has been kept concealed, the legal proceedings of the department will be accepted by the bidder.
 - c. The bidder has neither been black listed in any state of India nor his/her earnest/security money been forfeited.
 - d. The companies/OEMs whose products will be supplied and installed by the bidder have neither been black listed in any state of India nor his/her earnest/security money been forfeited.
- 19. Details of the sealed envelope labeled 'Financial Bid' (Names of the equipments/work for which 'Financial Bid/Bids' are being submitted)
- 20. Compliance of the Technical Specifications:

SI	Name	Particulars of		Complianc
No	Of Item	Hardware	Configuration	е
NO	Oritem	пацииате		Yes/No
1	2	3	4	5
1	7 I in / port		Core i3-530 (2.93GHz/4MB L3 cache)	
a)	ows J uired i (Any Supp		OR	
	(Window:) requirea me & (An meth Sup	(a) CPU	AMD PHENOM II X4 9653.1 GHz/6MB	
			L3 cache	
	software MS Office Program Ir of Linu		Intel H55 Chipset or Higher	
		(b) Chinaat	OR	
	M S with PIL Flavo	(b) Chipset	AMD 7 Series / n Vidia Gforce 7 series or	

		better	
	(c) Memory	4GB - DDR3 1333MHZ	
	(d) Lan	Gigabit LAN Port	
	(e) Video	Intel HD graphics OR INTEGRATED ATI 7 SERIES OR NVIDIA 7000 SERIES	
	(f) Hard Disk Drive	250 GB 7200 rpm serial ATA HDD or Higher	
	(g) Monitor	Min 17" TFT Digital Color Monitor (TCO-5 Certified)	
	(h) Keyboard	Minimum 104 Keys	
	(i) Mouse	Optical Mouse	
	(j) Bays	4 Nos (2 Nos 5.25 Inches for optical media drives and 2 Nos 3.5 inches for Hard Disk Drives	
	(k) Ports	6 USB Ports (with atleast 2 in front), audio ports for microphone and headphone in front	
	(I) Cabinet	Micro Tower ATX / Mini/Desktop	
	(m) DVD RW	8x or better DVD RW	
	(n) Operating System With Office	WINDOWS 7 M S software (Windows 7 with MS Office) required in PIL Programme of Microsoft	
	(n-1) Operating System With Office	Any Flavour of Linux with Support for Five Years with Open Office	
	(o) Power Management	Screen Blanking, Hard Disk and System Idle Mode in Power On, Set up Password, Power supply SMPS Surge protected	
	(p) Computer Speakers	5w rms 1+1 Multimedia Speakers, Power Source-AC220V-50Hz	
	(q) Antivirus	Preloaded	
b) Sv	witch & Networking with	Item	
		L	I

	केसिंग Cabling	(1) 16 Port Switch 1000 MBPS	
		(2) I/O Box (CAT 6)	
		(3) Pach Panel (CAT 6)	
		(4) Wire Roll (250 MHz CAT 6)	
		(5) 6 U Rack	
		(6) 3 Mtr. Patch (Card CAT 6)	
		(7) 1 Mtr. Patch Card (CAT 6)	
c)	UPS	650 VA, 30 Min. Backup, Battery 7AHx2, Input V-140V to 280V, Output V- 230V <u>+</u> 10%	
d)	Laser Printer	20 PPM Or Higher	
2 D.L.P. Projector With Projection Screen		DLP Technology, 2400 ANSI Lumens, XGA Technology Contrast ratio : 2200:01:00, Lamp Life : 4000 hrs.Projector Screen : Mat finishing, Wall Mounted, Tripod (Folding), Size : 4' X 6'	
3	Scanner	Entry Level Flat Bed Scanner A4 Size	
4	Web Camera	Sensor : HD CMOS Image Sensor Video Resolution : 1280 X 720 Pixels or higher Picture Resolution : 5 MP with interpolation or higher Frame Rate : 30 fps or higher (Minimum specifications)	

21. Other Details

Financial Bid

Annexure 'B'

Items to be supplied as per the specifications given in the Tender Document under "Technical Specifications"

Name of OEM/ National Distributor of an OEM Address

Phone Nos:-

Description of Rate/Cost of Equipments/Work

		uipments	f One ment/Job ing all allation or on Charges	Cost of All ients/Jobs (4 X 5)	Description of Warranty (Year wise description should be given for all equipments/work as per Nos. of equipments/jobs given in Column No. 4)				I Cost of Warranty (7+8+9+10+11)	of Tender 12)	
SN	Name of Item	Nos. of Equipments	Rate of One Item/Equipment/J (Including all Taxes/Installation Transportation Cha etc.)	Cost of All Equipments/Jobs	Year 1	Year 2	Year 3	Year 4	Year 5	Total Cost c (7+8+9+	Total Cost of Tender (6 + 12)
1	2	4	5	6	7	8	9	10	11	12	13
	a - (i) Desktop with Windows & Ms Office	800 nos.									
1	a - (ii) Desktop with Linux & Open Office	200 nos.									
	b) Switch & Networking	100 Jobs									
	c) UPS	1000 nos.									
	d) Laser Printer	100 nos.									
Total											
2	DLP Projector with Projection Screen	100 nos.									
3	Scanner	100 nos.									
4	Web camera	100 nos.									

Authorization Letter

7	Го

The Director

School Education,

Uttarakhand, Nanoorkhera Dehradun

Sub: <u>Authorization Letter for attending the Bid Opening.</u>

Dear Sir/Madam,

REF:	Your	RF	Р	No						
Dat	ed	• • • • • • • •								
	reference								installation	of
							5		ed to attend	
Dat	ed	O	n		(on be	half of ou	ur Firm/	Organization.	

The specimen signature is attested below.

Specimen signature of Representative

Signature of Authorizing Authority

Signature of Attesting Authority

Name of Authorizing Authority

Undertaking

To The Director School Education, Uttarakhand, Nanoorkhera Dehradun

Sub: <u>Undertaking.</u>

Dear Sir/Madam,

I, M/s am an OEM/Registered and Nominated National Distributor of of OEM equipment. I hereby declere that I shall supply all the equipments (including UPS Batteries and DLP Projector Lamp) with onsite warranty for five years as defined in the tender document in the selected 100 Government Schools of the state Uttarakhand (as per the list of schools given in the tender document) and execute all works in conformity with all the terms and conditions and technical specifications of all equipments as described in the tender document and that I shall be responsible to provide sufficient infrastructure, support and service engineers in both Regions (Garhwal Region and Kumaun Region) of the state of Uttarakhand. I shall be fully responsible to accomplish the entire work of this tender and will supply and install all the equipments in time. All the information given by me in the 'Tender Application Form' is completely true and any information related to this work/tender has not been concealed. If any information is found false/incomplete/concealed, I shall be entirely responsible.

Sincerely

Name and Signature of the Tenderer	
Place	
Dated	

Annexure -E

Final Acceptance Certificate

Dated

It is certified that the equipments (Name & Number of Equipments/Work..... (as per the list provided by The Director, School school Education-Uttarakhand) have been supplied and installed in the by M/s has been noticed after the installation of the equipments and the equipment/equipments is/are working smoothly. The supplier has provided the Name, Address, Telephone/Mobile Number and e-mail id of his/her service centre situated in the Region(Garhwal/Kumaun).

Signature with Seal

Principal Name and address of the school

Signature

OEM/Registered and Nominated National Distributor of OEM

Counter Signed by:

District Education Officer

District

Uttarakhand

Agreement

This agreement is made between The Director, School Education-Uttarakhand, (Herein after referred to as "first party") and Mr/Miss/Mrs resident of on behalf of M/s (Herein after referred to as "second party") today on

THE AGREEMENT WITNESSETH AS FOLLOWS:

SN.	Name of Item	Qty.	Last date of supply and Installation	Place where Equipments are to be supplied and Installed
	Desktop with Windows 7 & MS Office (under PIL)	08 Each School	To be supplied and installed within 60 (Sixty) days from the date of release of 'Work Order'	100 Schools located in different districts of Uttarakhand, as described in the Tender Document
1	Desktop with OS-Any Flavour of Linux with support for Five Years & Open Office	02 Each School	As above	As above
	Switch & Networking with Casing Cabling	01 Job Each School	As above	As above
	UPS	10 Each School	As above	As above
	Laser Printer	01 Each School	As above	As above
2	D.L.P. Projector With Projection Screen	01 Each School	As above	As above
3	Scanner	01 Each School	As above	As above
4	Web Camera	01 Each School	As above	As above

1. The second party (the supplier) shall accept all the terms and conditions of this tender document.

2. In case the second party (Supplier) fails to execute any commitment, the Director, School Education – Uttarakhand reserves its unfettered right to cancel the purchase order or deduct accordingly all losses incurred from any payments due to the second party (the Supplier).

- 3. The second party has to strictly abide with all the terms and conditions including service conditions (during the warranty period of equipments) mentioned in the tender document and Purchase/Work Order released in this regard.
- 4. The second party (The Supplier) will be responsible to supply and install all the above stated equipments within 60 (Sixty) days from the date of release of the 'Work Order'.

- 5. The Second Party (Supplier) will have to supply and establish the equipments in schools in time and receive the 'Final Acceptance Certificate' from the Principal of the concerned School.
- 6. That the second party will submit a judicial stamp paper costing Rs. 100/- issued from any Treasury of Uttarakhand for the agreement.
- 7. The Second Party (The Supplier) will deposit a sum (08% of the total cost of the tender) demanded as under the provisions of Uttarakhand Procurement Rules – 2008, in the form of Demand Draft/Banker's Cheque/FDR/Bank Guarantee favoring The Director, School Education-Uttarakhand, Dehradun.

SN	Bank Draft/Banker's Cheque/FDR/Bank Guarantee No.	Duration of validity	Date	Amount	Name of the Bank
1.					

- 8. 'Performance Guarantee' will be returned if:
 - a. The bidder will complete the assigned work within the given time.
 - b. The bidder will complete the work according to the pre decided norms, quality of the equipments and work and Terms and conditions of the tender and Agreement.
 - c. The bidder will present the certificate issued by the Principals of the selected schools regarding the satisfactory completion of the work by the bidder during the warranty period of 5 years duly recommended by the DEOs of the concerned districts at the Directorate of School Education.
- 9. Payment will be done by the First Party (The Director, School Education-Uttarakhand). 80% Payment of the total cost of the tender will be done after (*within 30 days from the date of the completion of the work in the all schools*) the successful bidder will present a 'Final Acceptance Certificate' (Annexure E) issued by all the principals of the selected schools situated in the concerned District, expressing "No serious defect or problem has been noticed after the installation of all equipments and all equipments are working smoothly. The supplier has provided the contact details of his/her service center situated nearest to the school to resolve any complaint regarding the equipment is to be registered during the warranty period." The certificate should be duly counter signed by the DEO of the concerned district. Remaining 20% Payment will be done after the 'Third Party Inspection' (within 90 days) regarding the quality of equipments and receiving satisfactory report.
- 10. If the supply and installation of equipments will not be in conformity with the prescribed Norms, Terms and Conditions, Legal Action will be taken and Security Money/Performance Guarantee of the Second Party (Supplier) will be forfeited.
- 11. To ensure the quality of equipments, there will be the provision for third party inspection. If the department receives any report against the quality of equipments, provisions made by the department for penalty and any other legal actions will be accepted by the second party (the Supplier).
- 12. The Second Party (The Supplier) will be paid after deducting TDS according to the rules.

- 13. All legal proceedings, if necessary, shall have to be lodged in the court having jurisdiction in the matter and situated at Dehradun, Uttarakhand only.
- 14. If a dispute of any kind whatsoever arises between The First Party (School Education Uttarakhand) and The Second Party (The Supplier), during the execution of the work or after the completion of the work, the matter of dispute shall be placed before the Government of Uttarakhand for Arbitration and its judgment shall be accepted by both parties.
- 15. If the Second Party (The Supplier) fails to fulfill the requirements of the tender, he/she will not be paid and his/her security money will be forfeited and any of his/her claims will not be accepted.
- 16. The Second Party (The Supplier) will submit a Notarized affidavit, certifying that "All equipments have been supplied and installed as per the numbers provided by the First Party (School Education Uttarakhand) and according to the specifications described in the tender document in all the selected schools. No equipment has remained to be supplied and installed".
- 17. If the Second Party (The Supplier) supplies less numbers of equipments than pre decided numbers of equipments, two times of the rate/price of the equipments not supplied by him/her shall be deducted while making the final payment.
- 18. If it is proved or justified that the Second Party (The Supplier) has been Black Listed in any state of India or his/her Security Money/Performance Guarantee has been forfeited, Legal Action will be taken against the Second Party (The Supplier).
- 19. In case The second party (supplier) does not have service centers at Region Level in the state Uttarakhand, he/she will establish such centers within 60 days from the date of Agreement/MOU/Release of work order and provide the list and details of the centers to the Principals of the Schools, DEOs and at the Directorate, School Education-Uttarakhand within the same time. If the second party (The Supplier) will not be able to establish the service centers in each Division i.e. Garhwal and Kumaun Regions, the firm/company will be black listed and security money/performance guarantee of the second party (The Supplier) will be forfeited.
- 20. According to the Terms and Conditions of the tender, The Second Party (The Supplier) will provide Onsite warranty for 5 years on all the equipments (including UPS Batteries and DLP Projector Lamp) from the date of the installation of equipments in the schools. The meaning of Warranty shall be as following:-

"The vendor shall provide to the department free maintenance service from the date of the installation of the equipment which shall include preventive maintenance, repair/ replacement and free provision of spares, parts, kits, equipments excluding consumables as and when necessary from the date of satisfactory commissioning of the equipment by the vendor and the satisfactory acceptance by the school".

The condition also applies towards system software and application packages delivered by the vendor along with the system.

21. Regarding any complaint about any equipment including Switch & Networking during the warranty period, the Second Party (The Supplier) will provide the Name, Address, Mobile Number and e-mail id of the service center (situated in the concerned Region i.e. Garhwal and Kumaun) to the Principal of each school where equipments will be supplied and installed by him/her. In case of any complaint from any school regarding any equipment including the work of switch & Networking, the Second Party (The Supplier) will have to resolve the problem within 6 (Six) working days (In case of school

located in Hilly Region) and within 3 (Three) working days (In case of School located in Plain Region) from the date of receiving complaint from school through telephonic call or in written. If the Second Party (The Supplier) will not be able to resolve the problem within the time stated above, from the date of receiving complaint from any school, provision for penalty made by the department will be accepted by the Second Party (the Supplier).

- 22. If the documents submitted by the Second Party (Supplier) are found or noticed to be false or lacking the necessary information as stated in norms/terms and conditions of the tender document, the Security Money/Performance Guarantee of the Second Party (The Supplier) will be forfeited and legal action will be taken against the supplier.
- 23. The Second Party (The Supplier) will supply and install all the equipments and get the work of Switch and Networking done in the selected schools within 60 (Sixty) days from the date of 'Purchase Order'.
- 24. If the Second Party will supply and install the equipments including the work of Switch & Networking **after 60 days** from the date of the issue of Purchase Order, following provisions of Penalty will be acceptable by him/her (The Supplier):
 - a. 0.5 % of the Rate of the equipments supplied within 1 to 5 days (**after 60 days** from the date of issuing of the 'Purchase Order) shall be deducted while making the final payment to the supplier.
 - b. 1 % of the Rate of the equipments supplied within 6 to 15 days (after 60 days from the date of issuing of the 'Purchase Order) shall be deducted while making the final payment to the supplier.
 - c. 2% of the Rate of the equipments supplied within 16 to 30 days (after 60 days from the date of issuing of the 'Purchase Order) shall be deducted while making the final payment to the supplier.
 - d. In the condition of delay in the supply of equipments after 30 days (after 60 days from the date of issuing of the 'Purchase Order), security money of the supplier (Successful Bidder) shall be forfeited and the firm will be Black Listed.
- 25. All the terms and conditions described in the tender document will be accepted by the Second Party (The Supplier).
- 26. The State Govt./ The Director/ Tender committee reserves the right to change any terms or condition of the tender at any moment of time.

Signature First Party	(Designation & Stamp)	Signature Second Party	(Name & Stamp)
Witnesses	1. Signature Name	Witnesses	1. Signature Name
	2. Signature Name	, , , , , , , , , , , , , , , , , , ,	2. Signature Name